

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

FY 2014 CITISTAT

UPDATED:

November 29, 2013



Executive Personnel

<u>Executive</u>	<u>Title</u>
WILLIAM M. JOHNSON	Director
FRANK MURPHY	Deputy Director - Operations
BILLY HWANG	Deputy Director - Administration
RICHARD HOOPER	Acting Deputy Director
Barbara Zektick	Legislative Executive
James Harkness	Division Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (<i>ACTING</i>)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Jeffrey Newball	Division Chief - IT Services (<i>ACTING</i>)
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy de Leon Dinglas	Admin Officer - Office of the Director

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION													
PERSONNEL DATA													
UPDATED:			11/29/13										
TOTAL DEPARTMENT													
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
Pay Period End	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13					
Period # of FY	14.04	14.05	14.06	14.07	14.08	14.09	14.10	14.11	(year-to-date stats as of most recent two week period)				
Employees	1,047	1,411	1,404	1,404	1,408	1,375	1,412	1,411	1,275	1,047	1,412	14,024	11
Required work days	10	10	9	9	10	9	10	9	10	9	10	105	11
Overtime (hours)	5,946	6,827	8,576	8,979	6,972	7,915	6,814	7,102	7,440	5,946	8,979	81,845	11
Unscheduled Leave (days)	186	188	201	371	170	161	172	179	193	159	371	2,128	11
Light duty (days)	131	130	92	117	125	85	108	82	110	82	131	1,206	11
Emergency Leave	0	0	0	0	0	0	0	0	0	0	0	0	11
Pre-approved sick (days)	236	233	206	275	312	307	331	325	260	205	331	2,859	11
Non-sched sick (days)	92	84	83	52	78	39	81	92	77	39	92	848	11
Sick bank (days)	10	25	6	10	20	19	1	9	14	1	25	152	11
Sick X (days)	26	28	32	76	53	51	43	50	42	26	76	459	11
X unapproved (days)	2	6	15	3	20	6	2	8	10	2	26	112	11
A-Time (days)	59	46	52	53	41	46	43	38	46	38	59	502	11
Permission leave (days)	67	41	58	44	73	99	83	54	59	27	99	646	11
Vacation (days)	714	736	571	527	455	517	434	380	577	380	736	6,347	11
Personal leave (days)	79	109	99	90	117	115	101	111	101	79	117	1,108	11
Comp time (hours)	252	269	250	215	179	357	278	159	255	159	357	2,810	11
FMLA (days)	96	108	70	85	75	82	83	64	81	64	108	889	11
X w/ permission (days)	89	96	76	79	81	66	78	72	82	66	109	899	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
Pay Period Begin	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
Pay Period End	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13					
Period # of FY	4	5	6	7	8	9	10	11	(year-to-date stats as of most recent two week period)				
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	1	1	0	0	1	0	0	0	0	0	1	3	11
Verbal (front-line)	8	9	2	6	5	3	6	1	5	1	9	59	11
Written (supervisors)	1	1	1	0	1	2	0	0	1	0	2	7	11
Written (front-line)	16	8	13	12	20	10	11	10	13	8	20	142	11
Suspensions (Supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	11
Suspensions (Front-line)	5	3	3	6	2	5	2	2	3	0	6	35	11
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	11
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	11
Other RELATED													
Verbal (supervisors)	0	0	0	0	1	0	0	0	0	0	1	2	11
Verbal (front-line)	3	0	3	1	2	2	1	0	1	0	3	15	11
Written (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	11
Written (front-line)	5	5	5	1	3	1	2	4	3	1	5	35	11
Suspensions (Supervisors)	0	0	0	0	0	0	1	0	0	0	2	4	11
Suspensions (Front-line)	0	2	2	7	2	2	5	0	2	0	7	25	11
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	11
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	11

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
MAINTENANCE DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Employees	536	534	532	532	533	535	541	537	537	532	541	5902	11
Overtime (hours)	3,683	3,985	4,721	5,393	4,458	3,863	4,577	4,182	4513	3683	5393	49640	11
Unsched. leave (days)	103	109	77	86	88	74	118	116	100	74	118	1098	11
A-Time (days)	39	32	20	26	21	27	20	15	25	15	39	276	11
Light duty (days)	88	91	60	87	96	54	88	59	75	54	96	830	11
Vacation (days)	336	407	330	291	260	265	227	186	302	186	407	3317	11
Pre-approved sick (days)	122	122	74	118	112	136	140	103	115	74	140	1260	11
Non-sched sick (days)	49	61	25	28	46	19	57	58	46	19	68	511	11
Sick bank (days)	10	10	6	10	20	10	1	0	8	0	20	83	11
Sick X (days)	24	24	25	37	24.5	13	35	29	26	13	37	290	11
X unapproved (days)	1	3	2	1	5	2	0	6	4	0	13	47	11
Permission leave (days)	31	11	28	19	27	42	33	23	26	11	42	285	11
Personal leave (days)	42	47	41	35	50.5	43	27	40	42	27	56	461	11
Comp time (hours)	49	68	57	39	49	84	40	73	60	39	84	661	11
FMLA (days)	43	27	13	20	21	31	29	40	30	13	43	332	11
X w/ permission (days)	42	55	43	39	33	28	22	25	38	22	68	423	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
SAFETY DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Employees	107	474	471	471	471	435	468	469	335	106	474	3685	11
Overtime (hours)	398	577	938	751	595	852	395	726	636	395	938	6991	11
Unsched. leave (days)	35	53	64	39	45	51	22	41	41	22	64	451	11
A-Time (days)	10	1	20	17	10	10	10	9	8	0	20	91	11
Light duty (days)	14	10	10	10	10	9	0	0	8	0	14	85	11
Vacation (days)	68	48	62	32	30	37	30	34	48	30	69	531	11
Pre-approved sick (days)	10	20	55	77	112	92	120	104	56	7	120	617	11
Non-sched sick (days)	13	19	30	15	23	10	10	21	18	10	35	201	11
Sick bank (days)	0	15	0	0	0	9	0	0	4	0	15	40	11
Sick X (days)	0	3	7	33	28	38	7	21	14	0	38	151	11
X unapproved (days)	1	3	13	2	15	2	2	1	5	1	15	53	11
Permission leave (days)	8	8	20	6	14	15	22	15	10	2	22	115	11
Personal leave (days)	7	27	26	19	33	35	31	43	22	5	43	242	11
Comp time (hours)	96	98	41	30	17	113	121	42	65	17	121	715	11
FMLA (days)	29	45	29	27	29	19	25	14	23	8	45	258	11
X w/ permission (days)	4	6	11	6	24	24	14	18	11	0	24	118	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TEC DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Employees	128	127	125	125	125	126	126	130	128	125	136	1409	11
Overtime (hours)	172	223	229	271	265	590	322	387	285	172	590	3131	11
Unsched. leave (days)	12	7	2	8	9	4	8	5	6	1	12	67	11
A-Time (days)	0	0	0	0	0	0	3	3	1	0	3	6	11
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Vacation (days)	115	82	72	64	51	65	50	53	76	50	115	841	11
Pre-approved sick (days)	46	30	21	19	35	25	22	44	33	19	59	362	11
Non-sched sick (days)	3	1	1	1	0	1	3	2	1	0	3	16	11
Sick bank (days)	0	0	0	0	0	0	0	0	1	0	10	10	11
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	4	5	11
Permission leave (days)	18	2	3	8	10	8	12	6	8	2	18	85	11
Personal leave (days)	9	13	10	12	12	10	17	7	13	7	21	141	11
Comp time (hours)	52	68	89	94	76	90	47	3	75	3	130	826	11
FMLA (days)	5	12	15	13	12	13	8	1	9	1	15	103	11
X w/ permission (days)	21	10	10	10	13	0	17	19	16	0	31	177	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TRAFFIC DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Employees	137	137	137	137	137	137	137	137	137	136	137	1504	11
Overtime (hours)	1,221	1,510	2133	1,769	1,106	1,913	1,094.6	1247	1464	1095	2133	16103	11
Unsched. leave (days)	17	12	43	223	12	21	14.32	11	35	9	223	388	11
A-Time (days)	0	3	3	0	0	0	0.0	2	1	0	3	8	11
Light duty (days)	29	29	22	20	19	20	20.0	23	26	19	40	289	11
Vacation (days)	122	124	78	95	95	102	93.5	79	105	78	141	1158	11
Pre-approved sick (days)	31	29	47	45	40	40	24.5	35	34	20	47	374	11
Non-sched sick (days)	21	2	22	4	6	7	6.0	11	8	2	22	88	11
Sick bank (days)	0	0	0	0	0	0	0.0	0	1	0	10	10	11
Sick X (days)	2	1	0	5	0	0	1.0	0	2	0	5	17	11
X unapproved (days)	0	0	0	0	0	2	0.0	1	0	0	2	4	11
Permission leave (days)	8	3	4	7	12	29	9.5	1	7	1	29	81	11
Personal leave (days)	16	14	15	17	14	17	16.5	16	17	14	21	185	11
Comp time (hours)	32	24	42	38	31	59	56.0	38	39	24	59	427	11
FMLA (days)	16	18	11	16	11	15	18.5	8	14	8	19	150	11
X w/ permission (days)	8	10	2	11	2	8	9.5	8	7	2	11	74	11
Furlough (days)	0	0	0	0	0	0	0.0	0	0	0	0	0	11

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
ADMIN DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Employees	67	69	70	70	70	69	69	67	68	65	70	748	11
Overtime (hours)	246	196	211	298	288	312	275	253	253	196	312	2787	11
Unsched. leave (days)	3	5	13	12	6	5	9	7	6	1	13	68	11
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Vacation (days)	49	53	20	22	11	24	23	26	27	0	53	297	11
Pre-approved sick (days)	18	26	8	12	9	8	12	11	13	8	26	141	11
Non-sched sick (days)	2	1	5	2	1	2	4	1	2	0	5	18	11
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Sick X (days)	0	0	0	1	0	0	0	0	0	0	1	1	11
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Permission leave (days)	3	15	4	4	3	3	2	10	5	2	15	54	11
Personal leave (days)	5	9	6	6	5	5	7	5	6	3	9	62	11
Comp time (hours)	20	9	20	12	6	10	14	3	15	3	32	161	11
FMLA (days)	1	6	2	9	1	2	3	2	4	1	9	42	11
X w/ permission (days)	6	8	9	8	6	3	13	2	7	2	13	73	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week									Year-to-				
TMS DIVISION	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	of most recent two week period)				
Employees	7	7	7	7	7	7	5	5	7	5	7	72	11
Overtime (hours)	0	4	15	0	4	2	0	0	10	0	47	112	11
Unsched. leave (days)	2	0	0	0	2	0	0	0	1	0	2	6	11
A-Time (days)	0	0	0	0	0	0	0	0	2	0	10	21	11
Light duty (days)	0	0	0	0	0	2	0	0	0	0	2	2	11
Vacation (days)	2	2	0	6	2	0	0	2	2	0	6	23	11
Pre-approved sick (days)	1	0	1	1	0	2	2	0	1	0	2	8	11
Non-sched sick (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Permission leave (days)	0	0	0	0	1	1	0	0	0	0	2	4	11
Personal leave (days)	0	0	0	1	1	1	0	0	0	0	1	4	11
Comp time (hours)	0	0	1	0	0	0	0	0	0	0	1	1	11
FMLA (days)	0	0	0	0	0	1	0	0	0	0	1	1	11
X w/ permission (days)	0	0	1	0	2	0	0	0	0	0	2	4	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Last Eight Two-Week									Year-to-				
Towing Division	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	of most recent two week period)				
Employees	65	63	62	62	65	66	66	66	64	61	66	704	11
Overtime (hours)	227	332	330	496	256	383	151	309	280	151	496	3081	11
Unsched. leave (days)	14	2	2	3	9	6	1	0	5	0	14	50	11
A-Time (days)	10	10	9	10	10	9	10	9	9	6	10	100	11
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
Vacation (days)	23	21	10	18	6	25	12	1	16	1	35	181	11
Pre-approved sick (days)	8	6	0	5	5	5	10	28	9	0	28	98	11
Non-sched sick (days)	4	0	0	2	2	1	1	0	1	0	4	14	11
Sick bank (days)	0	0	0	0	0	0	0	9	1	0	9	9	11
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	11
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	2	4	11
Permission leave (days)	0	3	0	1	6	3	4	0	2	0	6	22	11
Personal leave (days)	1	0	0	2	2	4	3	0	1	0	4	14	11
Comp time (hours)	3	3	0	3	0	2	1	0	2	0	7	20	11
FMLA (days)	2	0	0	0	1	1	0	0	0	0	2	4	11
X w/ permission (days)	9	7	1	5	1	4	3	0	3	0	9	31	11
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	11

										Updated:	November 29, 2013
Service Title: 500 Street and Park Lighting											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	09/14/13	09/28/13	10/12/13	10/26/13	11/09/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	09/27/13	10/11/13	10/25/13	11/08/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of street light outage service requests created		25	15	32	19	33	27	15	42	293	11
# of street light outage service requests completed		25	15	32	16	33	26	15	42	284	11
# of street light outage service requests due		0	0	0	3	0	1	0	4	9	11
# of streets inspected for roadway lighting standards		4	8	7	9	6	6	4	9	67	11
# of streets inspected that met roadway lighting standards		3	6	6	7	4	4	2	7	45	11
Two Week Reporting Periods	Start Date	09/14/13	09/28/13	10/12/13	10/26/13	11/09/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	09/27/13	10/11/13	10/25/13	11/08/13	11/22/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		234	192	141	301	210	226	141	301	2,482	11
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	11
# of street light repairs/ SRs		25	15	32	19	33	27	15	42	293	11
# of outage requests completed		25	15	32	16	33	26	15	42	285	11

										Updated:	November 29, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods											
	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
Manholes	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of Manhole Cleanings Requested		0	0	0	3	4	1	0	4	7	11
# of Manhole Cleanings Completed		0	0	0	2	4	1	0	4	6	11
# of Manhole Frames/Covers Replaced		1	0	0	0	0	0	0	1	1	11
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0	0	0
# of Manholes completed and online		1	0	0	2	4	1	0	4	7	11
Permits											
# of Permit Submittals Received		97	44	77	34	65	58	32	97	638	11
# of Permit Submittals Completed		97	44	77	34	65	58	32	97	638	11
# of Permit Submittals Completed within 72 hours		92	42	74	31	63	55	31	92	609	11
% of Permit Submittals Completed within 72 hours		95%	95%	95%	91%	97%	95%	91%	100%	N/A	11
# of Law Dept. Investigations		1	1	1	1	1	1	0	1	9	11
Conduit Obstructions											
# of Conduit Obstruction Repairs Requests		12	12	13	13	13	13	11	15	140	11
# of CO Repairs Removed		2	4	7	3	4	3	1	7	34	11
# of CO Requests Cleared within 14 days		2	1	2	3	2	1	0	3	16	11
Cable Locations (CL) Inspections											
# of CL Inspections Requested		228	212	285	279	232	222	143	285	2,445	11
# of Location Inspections Completed		228	212	285	279	232	222	143	285	2,445	11
# completed within 72 hours		222	206	276	273	226	215	137	276	2,370	11
Linear Feet of Cable											
LF of Cable Occupied		2,004	5,948	4,886	12,938	12,490	5,464	2,004	12,938	60,103	11
LF of Cable Vacated		0	0	3,979	3,946	885	1,316	0	3,979	14,473	11
Net (occupied - vacated) LF of cable occupied		2,004	5,948	907	8992	11,605	4,148	793	11,605	45,630	11
Total Linear Feet of private cable in conduit system		2,004	5,948	907	8,992	11,605	4,148	793	11,605	45,630	11

										Updated:	November 29, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
\$ collected from Multi-Space Parking Meter program		\$422,753	\$422,494	\$419,843	\$422,741	\$432,839	\$428,587	\$400,084	\$445,761	\$4,714,457	11
# of residential permit parking permits issued/ renewed		910	961	946	1,456	522	947	522	1,456	10,421	11
# of vehicles parked in city-owned or st facility/ space		167,347	119,099	98,674	106,725	105,891	108,767	82,423	167,347	1,196,435	11
# of reserved residential handicap permits issued /renewed		12	16	12	5	14	11	5	16	123	11
# of reserved residential handicap permits/spaces removed after investigation		3	10	1	3	3	4	1	10	46	11

									Updated:	November 29, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	(year-to-date stats as of most recent two week period)				
POTHOLES FILLED - DAILY AVERAGE (by sector)	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13					
	14.07	14.08	14.09	14.10	14.11					
One	69	73	64	71	82	69	54	82	755	11
Two	48	74	76	37	45	57	37	95	630	11
Three	91	55	81	85	87	74	55	91	816	11
Four	34	67	48	77	63	56	34	77	621	11
Average overall?	58	65	67	62	64	62	49	80	679	11
Total # of potholes Filled	2,888	3,242	2,422	3,081	2,886	2,789	2,407	3,242	30,681	11
# of Pothole Service Requests	93	74	111	96	67	112	64	233	1,227	11
# of Requests Closed within 48 hours	92	70	111	92	67	111	64	233	1,218	11
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	11
# tree pits installed	0	0	0	0	0	0	0	0	0	11
# street markings completed (blocks)	78	0	0	0	0	23	0	111	255	11
Linear feet of street markings completed	102,700	0	0	0	0	30,700	0	135,880	337,700	11
# crosswalks completed (blocks)	3	3	10	10	2	6	2	13	68	11
Linear feet of crosswalks completed	384	450	2,400	1,504	1,184	1,827	384	5,344	20,102	11
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	0	0	11
# Drawbridge Openings - Pennington Avenue	17	16	15	13	16	17	13	27	184	11
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	87	91	98	104	110	83	63	110	913	11
# of lane miles constructed or repaired (in house)	5	4	5	6	6	4	1	6	42	11
Cost per lane mile (in house)	482,000	82,000	82,000	\$82,000	82,000	\$118,364	\$82,000	\$482,000	\$1,302,000	11
# of lane miles constructed or repaired by contractor	0	0	3	2	1	1	0	4	13	11
Cost per lane miles (contractor) RESURFACING	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$2,310,000	11
Total # of Lane Miles under Construction	70	70	67	70	67	59	34	72	648	11
# of lane miles under construction (in house)	2	2	2	3	0	2	0	3	18	11
# of lane miles under construction (contractor)	68	68	65	67	67	57	33	70	630	11
Sidewalk Sam										
# of Locations Completed	31	12	51	28	41	50	3	143	553	11
Total Sq. Ft. Completed	6,662	2,013	3,837	4,780	5,276	6,943	1,401	12,170	76,371	11
# of Tree Pits	27	2	0	0	0	7	0	27	75	11
Square feet of pervious space created	462	40	0	0	0	129	0	462	1,422	11
# of sidewalk Sq. Ft inspected	15,871	12,707	16,006	13,994	11,096	15,827	11,096	21,994	174,092	11
Other										
# of alleys repaired or reconstructed	1	0	0	0	0	1	0	2	10	11
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	11
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	11

[illegible]

Two Week Reporting Periods	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	10	17	12	10	8	13	4	42	140	11
Number within 5% of model target	10	17	12	10	8	13	4	42	140	11
*% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	N/A	11
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	11
Accidents	0	0	0	0	0	0	0	0	0	11
Construction or Utility	0	0	0	0	0	0	0	0	0	11
City Agency	0	0	0	0	0	0	0	0	0	11
Special Event	0	0	0	0	0	0	0	0	0	11
Weather	0	0	0	0	0	0	0	0	0	11
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	11
Congestion/ Other	0	0	0	0	0	0	0	0	0	11
None	0	0	0	0	0	0	0	0	0	11
Accident Data										
# Personal Injury Accidents (BPD)	204	214	129	193	199	200	116	326	2,200	11
# of Pedestrian Involved Accidents (BFD)	28	21	23	59	24	25	0	59	276	11
Requested	16	30	51	9	4	19	0	51	212	11
Completed	16	29	11	15	4	18	0	47	200	11
Turning Movement Counts										
Requested	6	6	6	6	6	6	6	6	66	11
# completed within 45 days (excludes summer)	6	6	6	6	6	6	6	6	66	11
Traffic Engineering: Sectors 1-4										
Truck Permits Received	324	360	290	382	408	325	254	422	3,578	11
Truck Permits Denied	0	0	0	0	0	0	0	0	0	4
# permits processed within 3 days	324	360	290	382	408	325	254	422	3,578	11
Escorts provided	16	20	16	36	19	20	9	36	221	11
Construction Permits Received	71	103	84	78	63	78	49	106	862	11
Processed (approved and sent to DGS to issue permit)	65	5	3	9	8	47	3	92	517	11
# completed within 3 days	65	77	59	59	90	71	43	92	777	11
MOTs required	3	5	3	5	3	5	3	11	51	11
Traffic Control Signals and Signs										
# of traffic control signs installed	9	4	10	14	2	7	2	14	81	11
# of Traffic Control Signs Repaired/replaced	8	6	6	12	4	6	2	12	65	11
# of Pedestrian Countdown Signals Installed	16	20	20	11	4	9	2	20	98	11
# of Pedestrian Countdown Signals Repaired/replaced	12	5	11	5	3	6	3	12	67	11
Total cost of installing and repairing control signs	\$32,923	\$27,162	\$36,475	\$32,594.52	\$10,088.78	\$21,760	\$10,089	\$36,475	\$239,355	11

										Update:	November 29, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of special events served		22	12	11	18	4	15	4	29	168	11
# hours providing chauffer services on OT		1.5	0	0	0	0	3	0	25	29	11
% reimbursed for special events		77%	99%	100%	77%	75%	80%	57%	100%	880%	11
% reimbursed for chauffer services on OT		100%	0%	0%	0%	0%	9%	0%	100%	100%	11
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	100%	100%	100%	1100%	11
% banners removed on-time		100%	100%	100%	100%	100%	100%	100%	100%	1100%	11
# banners installed		4	6	20	48	188	28	3	188	311	11
# banners removed		9	5	7	17	66	14	5	66	151	11

										Update:	November 29, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods							Average	Minimum	Maximum	FYTD	Periods
	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	(year-to-date stats as of most recent two week period)				
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13					
Benches		14.07	14.08	14.09	14.10	14.11					
# of Benches Inspected		40	40	40	40	40	40	40	40	440	11
# of Benches Repaired		12	6	8	3	4	5	0	12	55	11
# of Benches Installed		0	0	0	0	0	0	0	0	0	11
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	11
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	11
# of fountains installed		0	0	0	0	0	0	0	0	0	11
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	198	11
# of points inspected operating properly		14	15	15	15	15	16	14	18	175	11
Promenade Street Lights											
# of promenade street lights inspected		550	550	550	350	550	532	350	550	5,850	11
# of promenade street lights repaired		68	19	13	10	7	41	7	72	456	11
# of promenade street lights installed		1	0	0	0	0	0	0	1	1	11
# of lights inspected operating properly		535	515	537	537	537	541	515	550	5,954	11

										Update:	November 29, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	0	0	0	0	11
# of snow vehicles prepared for service		0	0	0	0	255	23	0	255	255	11
# of salt boxes maintained		0	0	0	0	1,033	94	0	1,033	N/A	11
% of salt box service requests completed on time		0%	0%	0%	0%	77%	7%	0%	77%	N/A	11
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	11
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	11
Winter weather accident rate		0	0	0	0	0	0	0	0	N/A	11
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	0	97%	0	0	1	N/A	11
Cost/ lane mile plowed		0	0	0	0	0	0	0	0	0	11

									Update:	November 29, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
	14.07	14.08	14.09	14.10	14.11					
Lot Inventory										
Pulaski Highway	2,365	2,474	2,411	2,477	2,373	2,373	2,160	2,477	26,100	11
# of Police and Narcotic Hold	591	594	594	601	602	582	545	602	6,399	11
Average # days on Police Hold	356	359	368	375	383	356	328	383	3,912	11
% of vehicles removed from impound lot within 45 days	83	86	85	91	90	86	77	91	946	11
Total # of vehicles released	631	585	657	688	658	641	585	690	7,053	11
Average cost to owner	\$248	\$266	\$250	\$262	\$250	\$255	\$245	\$266	\$2,800	11
Vehicles Towed										
Abandoned Vehicles - City Crews	49	39	36	39	30	40	29	60	442	11
Abandoned Vehicles - Private Crews	1	3	2	5	0	3	0	8	38	11
Scofflaw Vehicles - City Crews	103	103	86	81	71	81	51	103	891	11
Scofflaw Vehicles - Private Crews	1	2	0	0	0	1	0	2	7	11
Private Crews - Pulaski Highway	614	575	680	618	608	634	575	684	6,970	11
Fallsway Tows Total										
City Crews	164	53	95	53	108	80	37	164	879	11
Private Crews	372	407	367	420	346	318	205	420	3,497	11
% in automatic tow zone cleared on-time (20 min.)	79	88	83	87	81	82	75	88	898	11
Auction										
Projected next auction	200	213	166	144	248	193	144	248	2,123	11
# of Vehicles Sold	169	156	171	121	123	155	121	195	1,709	11
Average time auction on lot	93	79	77	62	65	67	60	93	742	11
Vehicles Sold For \$5,000+	1	0	0	0	0	0	0	3	5	11
Total Cost per Auction	\$7,607	\$6,709	\$6,905	\$5,948	\$5,714	\$6,767	\$5,714	\$8,533	\$74,438	11
Revenue	\$100,395	\$81,867	\$83,051	\$67,931	\$64,499	\$82,281	\$63,006	\$120,190	\$905,095	11
Auction dates	9/18/2013	10/2/2013	10/16/2013	10/30/2013	11/13/2013	N/A	N/A	N/A	N/A	11
Abandoned Vehicles - Created										
Parking Enforcement Referral	52	52	38	54	53	49	38	63	539	11
Private Owner Referral	0	0	0	0	0	0	0	2	2	11
HCD Referral	16	12	8	8	7	14	7	29	156	11
Police Referral	3	1	2	3	5	2	1	5	27	11
Abandoned Vehicles - Abated	0									
Towed from City Right-of-Way	32	25	22	26	20	26	18	39	282	11
Towed from Private Property	14	10	10	11	8	11	8	17	121	11
Gone On Arrival	16	15	7	20	26	18	7	29	195	11
Claim Information										
Claims Processed	2	1	1	0	2	1	0	4	16	11
\$ Amount Of All Packages	\$2,775	\$2,000	\$548	\$0	\$1,132	\$1,380	\$0	\$2,952	\$15,183	11
# Settlements Processed	0	0	0	1	0	0	0	2	4	11
\$ Amount - Aggregate Total	\$0	\$0	\$0	\$2,100	\$0	511	0	2,775	5,622	11

									Updated:	November 22, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
	14.07	14.08	14.09	14.10	14.11					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	155	135	127	137	127	153	127	190	153	11
# of Riders	1,552	1,283	1,266	1,370	1,279	1,496	1,190	1,906	1,496	11
Harbor View (began service 11/12/13)										
Avg Daily Ridership	N/A	N/A	N/A	N/A	73	73	73	73	73	1
# of Riders	N/A	N/A	N/A	N/A	735	735	735	735	735	1
Maritime Park Route										
Avg Daily Ridership	531	443	469	483	392	473	386	551	473	11
# of Riders	5,318	4,215	4,685	4,839	3,921	4,633	3,472	5,508	4,633	11
Total Ridership										
Avg Daily Ridership	687	578	595	620	593	633	536	724	633	11
# of Riders	6,870	5,498	5,951	6,209	5,935	6,196	4,822	7,237	6,196	11
# of Operational Days (Water Taxi)	10	10	10	10	9	10	9	10	10	11
CHARM CITY CIRCULATOR										
	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	4,015	3,865	4,024	3,968	3,917	4,012	3,724	4,391	4,012	11
# of Riders	56,210	54,123	56,347	55,560	54,840	56,221	52,729	61,468	56,221	11
Headway (minutes)	0:12:00	0:12:48	0:12:31	0:12:42	0:12:47	0:12:15	0:11:01	0:12:48	N/A	11
Std. Deviation	0:01:08	0:01:06	0:01:22	0:01:01	0:01:21	0:02:16	0:01:01	0:09:24	N/A	11
Morning Peak Headway (7-9 am)	0:10:55	0:11:30	0:12:06	0:12:04	0:12:39	0:11:26	0:10:45	0:12:39	N/A	11
Evening Peak Headway (4-6 pm)	0:13:36	0:14:19	0:13:39	0:14:02	0:14:33	0:13:13	0:11:41	0:14:33	N/A	11
Purple Route										
Avg Daily Ridership	5,075	5,074	5,183	5,128	5,108	4,921	4,479	5,183	4,921	11
# of Riders	71,057	71,038	72,573	71,806	71,509	68,893	62,710	72,573	68,893	11
Headway (minutes)	0:10:24	0:10:46	0:10:15	0:10:07	0:10:30	0:10:24	0:09:24	0:11:33	N/A	11
Std. Deviation	0:01:09	0:01:12	0:01:03	0:00:35	0:00:42	0:01:55	0:00:35	0:07:32	N/A	11
Morning Peak Headway (7-9 am)	0:09:22	0:09:33	0:09:52	0:09:28	0:10:24	0:10:03	0:09:22	0:11:09	N/A	11
Evening Peak Headway (4-6 pm)	0:12:06	0:12:12	0:10:44	0:10:59	0:12:24	0:11:42	0:10:44	0:12:24	N/A	11
Green Route (began service 11/1)										
Avg Daily Ridership	2,303	2,455	2,453	2,454	2,405	2,303	1,837	2,455	2,303	11
# of Riders	32,250	34,381	34,340	34,361	33,672	32,250	25,720	34,381	32,250	11
Headway (minutes)	0:13:34	0:12:14	0:12:55	0:12:54	0:13:36	0:13:23	0:12:14	0:14:47	N/A	11
Std. Deviation	0:01:25	0:02:10	0:01:07	0:00:45	0:01:53	0:01:33	0:00:45	0:02:10	N/A	11
Morning Peak Headway (7-9 am)	0:12:19	0:11:45	0:12:06	0:12:36	0:12:55	0:12:51	0:11:45	0:13:58	N/A	11
Evening Peak Headway (4-6 pm)	0:14:13	0:13:36	0:14:01	0:13:57	0:14:16	0:13:37	0:12:40	0:14:16	N/A	11
Banner Route (began service 06/01)										
Avg Daily Ridership	1,062	948	976	962	949	1,004	948	1,119	1,004	11
# of Riders	14,872	13,273	13,672	13,473	13,287	13,870	12,087	15,661	13,870	11
Headway (minutes)	0:18:38	0:18:38	0:18:19	0:18:20	0:18:16	0:18:24	0:17:15	0:19:14	N/A	11
Std. Deviation	0:00:55	0:01:05	0:00:32	0:00:31	0:00:32	0:01:44	0:00:31	0:07:18	N/A	11
Morning Peak Headway (7-9 am)	0:18:44	0:18:32	0:18:27	0:18:17	0:18:34	0:18:24	0:17:51	0:18:48	N/A	11
Evening Peak Headway (4-6 pm)	0:19:04	0:18:18	0:18:31	0:18:37	0:19:50	0:19:06	0:18:18	0:22:02	N/A	11
Totals (Headway Calc Exclude Banner)										
Avg Daily Ridership	12,455	12,342	12,638	12,512	12,379	12,232	11,460	12,908	12,232	11
Total # of Riders	174,389	172,814	176,932	175,200	173,308	171,305	161,036	180,708	171,305	11
Total Headway (minutes)	0:11:59	0:11:56	0:11:53	0:11:54	0:12:18	0:12:09	0:11:38	0:13:06	N/A	11
Std. Deviation	0:01:14	0:01:29	0:01:10	0:00:47	0:01:19	0:02:13	0:00:47	0:06:25	N/A	11
Morning Peak Headway (7-9 am)	0:10:52	0:10:56	0:11:21	0:11:22	0:11:59	0:11:27	0:10:52	0:12:02	N/A	11
Evening Peak Headway (4-6 pm)	0:13:18	0:13:22	0:12:48	0:12:59	0:13:44	0:12:56	0:12:05	0:14:18	N/A	11
Number of Revenue Hours	3,625	3,772	3,577	3,136	3,754	3,725	3,136	3,953	3,725	11
Cost per Circulator Rider	\$1.45	\$1.53	\$1.41	\$1.25	\$1.52	\$1.52	\$1.25	\$1.68	N/A	11
# of Operational Days	14	14	14	14	14	14	14	14	14	11

									Updated:	November 29, 2013
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
	14.07	14.08	14.09	14.10	14.11					
DOT										
# of Segments of Right-of-Ways maintained - DOT	293	302	87	32	0	214	0	302	2359	11
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	11
Cost of DOT maintained Right-of-Ways	\$52,987	\$50,654	\$27,683	\$2,557	\$0	\$37,354	\$0	\$52,987	\$410,891	11
Private										
# of Segments of Median Strips maintained - PRIVATE	716	716	716	716	0	651	0	716	7160	11
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	11
Cost of PRIVATE maintained strips	\$18,093	\$18,093	\$18,093	\$18,093	\$0	\$16,448	\$0	\$18,093	\$180,930	11
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	11
% of median strips mowed on schedule- PRIVATE	100	100	100	100	0	6391%	0%	10000%	N/A	11
Tree Pits										
# of Tree Pits Installed- DOT	0	0	0	0	0	0	0	0	0	11
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	11

										Updated:	November 29, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of Bridges Inspected		3	5	12	7	5	3.73	0	12	41	11
# of Bridges proactively maintained		2	2	2	2	2	2.00	2	2	22	11
# of Bridges under construction		6	6	6	6	6	6.55	6	7	72	11
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$836,316	11
# of bridges with rating below 50		23	23	23	23	23	23.00	23	23	253	11
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$836,316	11
# of bridges inspected and assigned rating		3	5	12	7	5	3.55	0	12	39	11
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	861.41	11

										Updated:	November 29, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
Parking Citations (#)		13,743	13,365	13,216	14,989	14,722	13,443	11,731	14,989	147,873	11
Parking Citations (\$)		\$736,544	\$720,832	\$619,085	\$657,423	\$659,674	\$633,807	\$535,377	\$736,544	\$6,971,872	11
# of parking complaints received (incl. Commercial)		898	769	761	739	779	764	681	898	8,404	11
# of complaints closed on time (incl. Commercial)		898	769	759	738	771	762	681	898	8,386	11
Identify Stolen Vehicles		13	7	9	13	8	10	5	14	110	11
Recovered Stolen Vehicles		10	6	5	7	8	7	5	11	81	11
Two Week Reporting Periods	Start Date	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		340	308	373	245	283	292	213	373	3,208	11
Vehicles Released		87	64	104	66	55	71	50	104	785	11
Reported Negatives		12	16	17	19	21	16	8	24	176	11
Vehicles Towed		101	102	84	78	71	73	0	102	800	11
Located on Impound Lot		4	3	5	6	13	6	3	13	71	11
Identify Stolen Vehicles		1	1	0	3	0	1	0	4	10	11
Recovery of Stolen Vehicles		1	1	0	3	0	1	0	3	6	11
Two Week Reporting Periods	Start Date	9/14/2013	9/28/2013	10/12/2013	10/26/2013	11/9/2013	Average	Minimum	Maximum	FYTD	Periods
Total Unit Performance	End Date	9/27/2013	10/11/2013	10/25/2013	11/8/2013	11/22/2013	(year-to-date stats as of most recent two week period)				
Identify Stolen Vehicles		13	7	9	13	8	10	5	15	111	11
Recovery of Stolen Vehicles		10	6	5	7	8	7	5	12	82	11

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
			14.07	14.08	14.09	14.10	14.11					
Squad A - 6:30-2:30 (East)												
Staffed			10	10	10	9	9	10	9	10	108	11
Vacant			1	1	1	2	2	1	1	2	13	11
Ct Leave (hrs)			16	24	12	18	10	14	2	26	158	11
Other Leave (hrs)			172	109	88	120	42	99	42	172	1,093	11
Citations Issued			1,916	1,899	1,804	1,880	1,641	1,786	1,641	1,916	19,646	11
Identify Stolen Vehicles			4	2	0	0	0	1	0	4	13	11
Recovery of Stolen Vehicles			1	2	0	0	0	1	0	4	10	11
Identify Scofflaw			11	11	5	11	19	11	5	19	121	11
Work Days			10	10	9	10	9	10	9	10	106	11
Squad B - 6:30-2:30 (West)												
Staffed			10	10	10	9	9	10	9	10	108	11
Vacant			1	1	1	2	2	1	1	2	13	11
Ct Leave (hrs)			10	26	10	20	8	17	8	26	184	11
Other Leave (hrs)			91	155	91	51	14	79	14	155	873	11
Citations Issued			2,064	1,988	1,988	2,323	2,152	2,085	1,726	2,383	22,939	11
Identify Stolen Vehicles			3	1	2	1	3	2	0	3	20	11
Recovery of Stolen Vehicles			3	1	1	0	3	2	0	3	17	11
Identify Scofflaw			6	21	17	18	18	12	2	21	132	11
Work Days			10	10	9	10	9	10	9	10	106	11
Squad C - 8:00-4:00 (CBD)												
Staffed			12	12	12	10	10	12	10	12	128	11
Vacant			2	2	2	6	6	3	2	6	30	11
Ct Leave (hrs)			10	34	12	18	18	15	2	34	166	11
Other Leave (hrs)			139	240	263	199	116	148	63	263	1,623	11
Citations Issued			2,484	2,170	2,026	1,799	1,564	1,939	1,564	2,484	21,333	11
Identify Stolen Vehicles			0	0	3	0	0	1	0	3	8	11
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	1	1	11
Identify Scofflaw			24	17	11	8	14	13	3	24	144	11
Work Days			10	10	9	10	9	10	9	10	106	11
Squad D - 10:00-6:00 (SE)												
Staffed			10	10	10	9	9	10	9	10	108	11
Vacant			1	1	1	1	1	1	1	1	11	11
Ct Leave (hrs)			16	30	10	12	12	12	2	30	136	11
Other Leave (hrs)			53	86	71	65	78	74	21	116	815	11
Citations Issued			1,972	2,050	1,854	2,185	1,736	1,963	1,736	2,185	21,589	11
Identify Stolen Vehicles			0	1	0	1	0	0	0	1	4	11
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	1	1	11
Identify Scofflaw			15	19	17	11	20	13	0	20	141	11
Work Days			10	10	9	10	9	10	9	10	106	11
Squad E - 3:00-11:00 (Citywide)												
Staffed			16	16	16	10	10	15	10	16	164	11
Vacant			2	2	2	5	5	3	2	5	28	11
Ct Leave (hrs)			10	16	6	18	8	16	6	28	172	11
Other Leave (hrs)			172	105	88	191	121	136	28	242	1,492	11
Citations Issued			2,335	2,089	1,929	2,122	2,029	2,221	1,929	2,674	24,431	11
Identify Stolen Vehicles			0	0	0	0	0	0	0	1	1	11
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	11
Identify Scofflaw			14	13	22	16	16	16	6	25	178	11
Work Days			10	10	9	10	9	10	9	10	106	11
Squad F - 10:30 pm-6:30 am (Citywide)												
Staffed			0	0	0	8	8	1	0	8	16	11
Vacant			0	0	0	4	4	1	0	4	8	11
Ct Leave (hrs)			0	0	0	0	0	0	0	0	0	11
Other Leave (hrs)			0	0	0	7	49	5	0	49	56	11
Citations Issued			0	0	0	1,414	1,809	293	0	1,809	3,223	11
Identify Stolen Vehicles			0	0	0	0	0	0	0	0	0	11
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	11
Identify Scofflaw			0	0	0	5	5	1	0	5	10	11
Work Days			0	0	0	10	9	2	0	10	19	11
Scoff - 8:00-4:00 (Citywide)												
Staffed			10	10	10	10	10	10	10	10	110	11
Vacant			0	0	0	2	2	0	0	2	4	11
Ct Leave (hrs)			8	2	8	4	6	5	0	14	56	11
Other Leave (hrs)			76	69	77	85	121	95	69	130	1,050	11
Citations Issued			107	69	58	182	98	109	45	182	1,200	11
Identify Stolen Vehicles			1	1	0	3	0	1	0	3	6	11
Recovery of Stolen Vehicles			1	1	0	0	0	0	0	1	3	11
Identify Scofflaw			0	0	0	0	0	0	0	1	1	11
Work Days			10	10	9	10	9	10	9	10	106	11
Aband - 8:00-4:00 (Citywide)												
Staffed			5	5	5	5	5	5	5	5	55	11
Vacant			1	1	1	0	0	1	0	1	8	11
Ct Leave (hrs)			10	2	8	2	6	5	0	22	56	11
Other Leave (hrs)			22	17	21	27	14	28	14	50	306	11
Citations Issued			301	307	228	303	287	277	228	312	3,051	11
Identify Stolen Vehicles			5	2	4	7	4	5	2	9	53	11
Recovery of Stolen Vehicles			5	2	4	7	4	4	2	7	45	11
Identify Scofflaw			0	6	1	1	1	1	0	6	16	11
Work Days			10	10	9	10	9	10	9	10	106	11
Supervisors												
Staffed			1	1	1	7	7	2	1	7	23	11
Vacant			1	1	1	2	2	1	1	2	15	11
Ct Leave (hrs)			2	8	4	6	10	5	0	10	54	11
Other Leave (hrs)			84	70	91	84	18	80	18	112	880	11
Citations Issued			69	134	81	70	208	87	2	208	958	11
Identify Stolen Vehicles			0	0	0	0	0	0	0	0	0	11
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	11
Identify Scofflaw			0	0	0	0	0	0	0	0	0	11
Work Days			10	10	9	10	9	10	9	10	106	11
Weekend/ Holiday/ Special Event Duty												

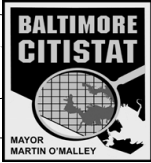
Staffed	98	104	126	106	117	103	84	126	1,138	11
Vacant	0	0	0	0	0	0	0	0	0	11
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	11
Other Leave (hrs)	70	81	39	80	81	79	39	161	872	11
Citations Issued	2,495	2,659	3,248	2,711	3,198	2,682	2,195	3,248	29,503	11
Identify Stolen Vehicles	0	0	0	1	1	1	0	1	6	11
Recovery of Stolen Vehicles	0	0	0	0	1	0	0	1	5	11
Identify Scofflaw	0	0	0	0	4	1	0	4	11	11
Work Days	4	4	4	4	4	6	4	10	61	11

									Updated:	November 29, 2013
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
	14.07	14.08	14.09	14.10	14.11					
# of field crew days	3	2	1	2	2	1.45	0	3	16	11
# of traverse stations reset	14	15	6	20	19	10.82	0	28	119	11
# of traverse stations reset accurately	14	15	6	20	19	10.82	0	28	119	11

										Updated:	November 29, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of Marina Dockings		118	113	27	20	12	103	12	201	102.7273	11
%of marina slips filled		53%	51%	12%	9%	5%	46%	5%	90%	46%	11
Docking Fees Collected		\$7,646	\$5,830	\$1,974	\$1,214	\$825	N/A	\$825	\$15,192	\$7,242	11
% of customers satisfied		100%	100%	100%	100%	100%	100%	100%	100%	100%	11
# of Operational Days (Marina)		14	14	14	14	14	14	14	14	14	11
*Revised rates are listed below. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											
Daytime Rates 25' and under - \$20.00 for up to 5 hours 26'- 30' - \$25.00 for up to 5 hours 31'- 35' - \$30.00 for up to 5 hours 36'- 40' - \$35.00 for up to 5 hours 41' and over - \$40.00 for up to 5 hours Overnight Rates \$2.00 per linear foot (LOA) with a check out time by 12 noon. Premium Docking on Pier 5 (during Pier 6 events) \$3.00 per linear foot (LOA) for overnight Daytime Rate PLUS a \$40.00 event fee Shorepower \$8.00 for 30 AMP \$10.00 for 50 AMP											

										Updated:	November 29, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
		14.07	14.08	14.09	14.10	14.11					
# of New Cuts in period		251	187	193	179	172	199	128	255	2,193	11
# of Closed Cuts in period		197	310	209	263	301	265	197	331	2,916	11
Current Open Cuts (total)		1,750	1,622	1,619	1,540	1,451	1,695	1,451	1,913	18,644	11
# open younger than 30 days		403	376	361	367	341	402	316	540	4,426	11
# open btwn 30 and 90		525	447	448	424	461	571	424	763	6,281	11
# open btwn 90 and 180		554	515	513	428	341	434	271	554	4,778	11
# of open older than 180		234	260	294	307	293	260	207	307	2,863	11
Steel Plates											
# of new plates		32	42	28	44	32	31	16	44	339	11
# of closed plates		27	43	23	35	25	31	15	50	345	11
Current open plates		144	147	160	177	181	158	138	181	1,733	11
younger than 30 days		48	60	69	70	70	57	38	70	631	11
btwn 30 and 90		63	49	50	60	63	61	49	98	671	11
btwn 90 and 180		30	32	34	14	35	32	14	41	352	11
older than 180		3	7	14	14	14	7	2	14	73	11
Inspections											
Total # of street cut inspections		1180	1263	1313	1548	1466	1,340	1,075	1,548	14,737	11
Total cost of inspections		\$7,045	\$7,540	\$7,839	\$9,242	\$8,752	\$7,998	\$6,418	\$9,242	\$87,980	11
Cost per inspection		\$6	\$6	5.97	5.97	\$5.97	\$5.97	\$5.97	\$5.97	\$65.67	11
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	11
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	11
# of temporary patches		1,606	1,475	1,459	1,363	1,270	1,537	1,270	1,745	16,911	11
# of Temp patch failures		41	29	25	26	22	24	10	41	268	11
# of permanent patche failures		13	10	9	14	6	9	4	16	100	11
# of failures under warranty		1	3	3	3	1	2	0	4	23	11
Fines											
fines issued (#)		4	5	1	1	1	7	1	16	77	11
Fines issued (\$)		\$43,950	\$5,000	\$23,800	\$1,500	\$3,000	\$24,159	\$1,500	\$44,400	\$265,750	11
# of Street Cut and Steel Plate Complaints		8	4	6	5	9	8	4	15	89	11

										Updated:	November 29, 2013
Community Outreach & Bike/Ped Planning											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	9/14/13	9/28/13	10/12/13	10/26/13	11/9/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Community Outreach		14.07	14.08	14.09	14.10	14.11					
Northwest Sector - Community Meetings Attended/Set-Up		4	5	2	0	2	2	0	5	22	11
Northeast Sector - Community Meetings Attended/Set-Up		4	4	3	1	3	2	0	4	24	11
Southwest Sector - Community Meetings Attended/Set-Up		2	3	3	3	2	2	0	3	17	11
Southeast Sector - Community Meetings Attended/Set-Up		2	2	3	4	1	2	0	4	22	11
Bike & Pedestrian Planning		9/27/13	10/11/13	10/25/13	11/8/13	11/22/13	(year-to-date stats as of most recent two week period)				
Bike Lane Miles Constructed (cumulative)		4.50	4.50	4.50	4.50	4.50	N/A	4.5	4.5	N/A	11
Bike Route/Sharrow Lane Miles Constructed (cumulative)		0.70	0.70	0.70	0.70	0.70	N/A	0.7	0.7	N/A	11
Multi-use Trail Miles Constructed (cumulative)		0.00	0.00	0.00	0.00	0.00	N/A	0.0	0.0	N/A	11
Bicycle Boulevard Miles Constructed (cumulative)		1.70	1.70	1.70	1.70	1.70	N/A	0.0	1.7	N/A	11
Bike Racks Requested		0.00	0.00	0.00	2.00	2.00	0.8	0.0	5.0	9.0	11
Bike Racks Installed		0.00	0.00	0.00	0.00	0.00	0.0	0.0	0.0	0.0	11



CITISTAT
TRANSPORTATION TRAFFIC MAINTENANCE PERFORMANCE
SIGN SHOP CREW PERFORMANCE

REPORTING PERIOD: November 9, 2013 THROUGH November 22, 2013

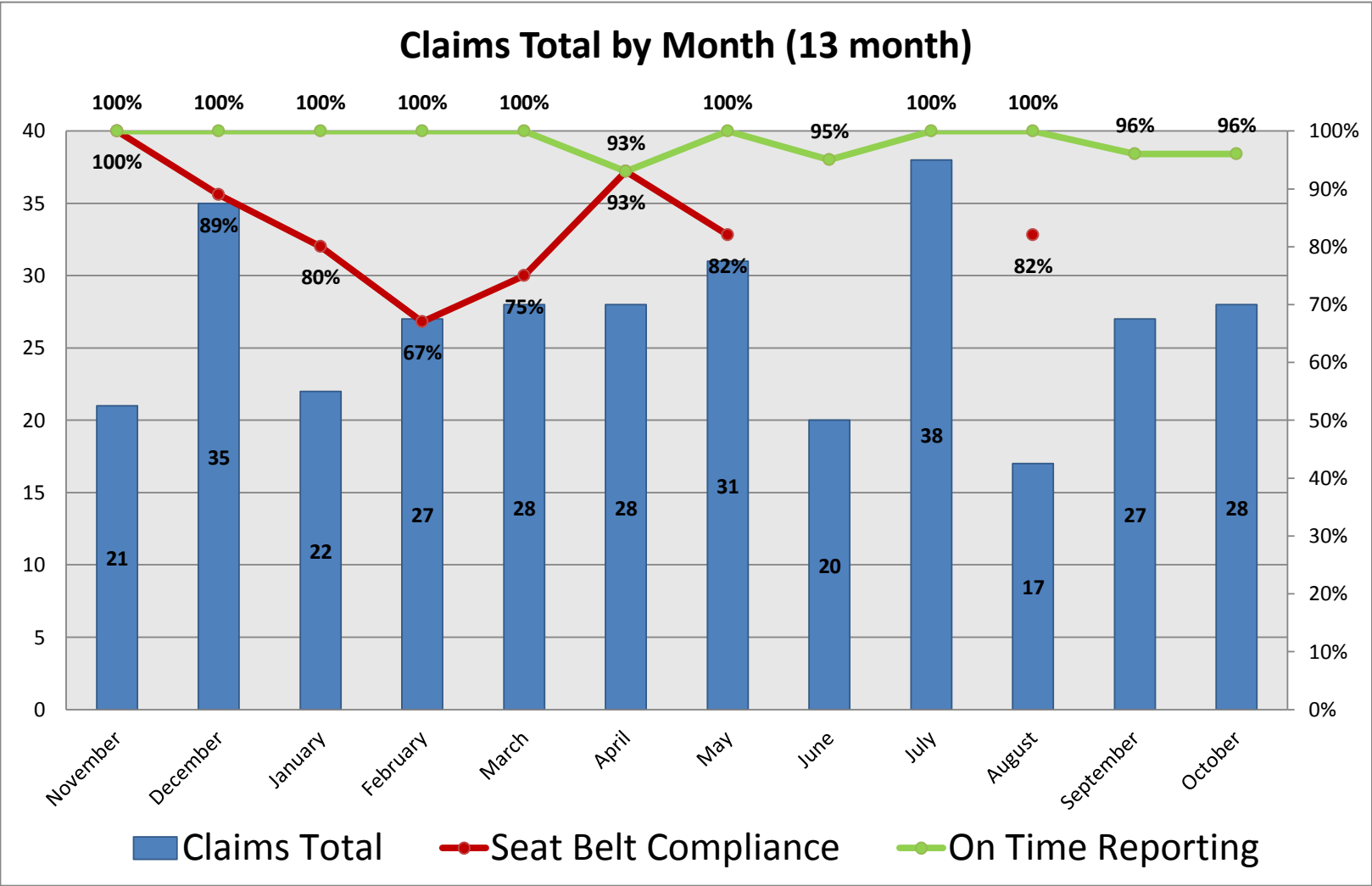
10-12-10-25							10-26-11-8						11-9-11-22						Annual Data					
Crew #	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	% Point Change	Average	Minimum	Maximum	Total	Periods
9216	36	207	6	7	29	38.25	49	189	7	16	33	27.00	26	159	6	6	20	26.50	1.9%	215	148	327	2,361	11
9217	51	233	6	12	39	31.57	57	478	10	9	48	47.80	47	299	8	11	36	37.38	4.0%	331	221	478	3,641	11
9218	37	225	8	0	37	29.00	21	296	7	0	21	42.29	27	300	9	1	26	33.33	3.3%	241	145	310	2,653	11
9219	45	232	8	6	39	40.70	56	232	8	18	38	29.00	32	246	9	14	18	27.33	2.6%	241	150	407	2,652	11
9224	116	572	9	17	99	57.80	80	574	10	7	73	57.40	43	192	5	7	36	38.40	4.2%	478	192	578	5,253	11
9225	68	333	7	13	55	37.11	85	325	8	7	78	40.63	65	304	9	5	60	33.78	3.5%	306	246	349	3,361	11
9227	26	112	4	9	17	33.44	46	272	8	13	33	34.00	31	237	8	12	19	29.63	3.0%	272	112	372	2,996	11
9236 (Overhead Truck)	45	252	8	1	44	29.13	61	305	9	1	60	33.89	45	195	7	0	45	27.86	2.8%	206	83	305	2,266	11
Totals			62						67						61									

Crew #	11-9-11-22					
	Points x1	Points x2	Points x3	Points x4	Points x5	Total Assignments
9216	89	17	12			159
9217	241	13	9		1	299
9218	281	3	1		2	300
9219	117	15	33			246
9224	119	26	7			192
9225	224	6	21		1	304
9227	154	13	19			237
9236 (Overhead Truck)	66	17	20		7	195

Description of Point Categories :

- 1 Point - Installation /Removal/Relocation/Repair and Replacement (Signs) including: No Parking, No Stopping, Police Metal Signs, Extensions, Street Name Blades, Street Number Blades and PCF Bases
2 Points - Currently 2 x 12 Poles
3 Points - Per Hour on Maintenance of Traffic (MOT's), Pay to Park, Clips
4 Points - Overhead Work, Stubs - Sign installation that requires overhead truck
5 Points - Overhead Truck - Banner Installation, removal & replacement

FiscalYear	Month	Claims Total	Seat Belt Compliance	On Time Reporting
2011	November	30		
2011	December	38	73%	97%
2011	January	25	73%	100%
2011	February	34	78%	97%
2011	March	26	75%	92%
2011	April	27	100%	100%
2011	May	47	92%	100%
2011	June	22	92%	100%
2012	July	40	83%	97%
2012	August	31	77%	97%
2012	September	37	100%	92%
2012	October	48	84%	100%
2012	November	28	100%	92%
2012	December	34	80%	94%
2012	January	26	80%	100%
2012	February	27	92%	96%
2012	March	51	75%	100%
2012	April	22	91%	95%
2012	May	46	89%	98%
2012	June	21	95%	100%
2013	July	31	85%	97%
2013	August	47	92%	98%
2013	September	32	95%	94%
2013	October	33	79%	97%
2013	November	21	100%	100%
2013	December	35	89%	100%
2013	January	22	80%	100%
2013	February	27	67%	100%
2013	March	28	75%	100%
2013	April	28	93%	93%
2013	May	31	82%	100%
2013	June	20		95%
2014	July	38		100%
2014	August	17	82%	100%
2014	September	27		96%
2014	October	28		96%
2014	November			
2014	December			
2014	January			
2014	February			
2014	March			
2014	April			



Department of Transportation												
	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13
# of RFP/bids released	1	3	3	0	0	0	3	0	4	1	5	3
Contracts awarded	0	0	0	0	0	1	0	2	1	2	0	5
% scheduled to met w/ MOED	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
# of first payments withheld	0	0	0	0	0	0	0	0	0	0	0	0
# of final payments withheld	0	0	0	0	0	0	0	0	0	0	0	0

Employ Baltimore Performance Measures	
Contracts Awarded	Purpose: Determine the number of contracts awarded by the City that apply to Employ Baltimore.
% met with MOED	Purpose: Document the percent of applicable contractors that comply with the Employ Baltimore Executive Order. Within two weeks of receiving the award of a City contract, the contractor must schedule a meeting with MOED to discuss a workforce plan.
# of First Payments Withheld	Purpose: Document the number of applicable contractors that do not comply with Employ Baltimore. Contractors that do not schedule a meeting with MOED within two weeks are not authorized to receive the first payment of the contract from the City.